iFetch Frenzy

SET UP AND PLAY INSTRUCTIONS

ALWAYS read, understand and follow all warnings and instructions for your iFetch Frenzy before use. Keep for future reference.
The user must read and understand the following safety instructions and warranty information before using the product.

Set up is the end user’s responsibility and beyond the control of iFetch, LLC. Therefore, iFetch exclusively limits its Warranty to the repair or replacement of a defective product. Damage to your home, your property, or any person or pet is excluded.

⚠️ Your iFetch Frenzy must be inspected for signs of wear, damage and fatigue before each use. If damaged, do not use.

⚠️ This product is only intended for recreational use with a miniature tennis ball (diameter approximately 1.6”/40mm) for your pet. The Frenzy is NOT a child’s toy.

⚠️ Do not attempt to modify your iFetch Frenzy or any of the system components.

Review all Warnings, Instructions, and Warranty information carefully. Failure to follow these warnings and instructions will void the Warranty.

Call iFetch at (800) 635-8916, or visit goifetch.com, if you have any questions regarding the use of your iFetch Frenzy.
## PARTS LIST

<table>
<thead>
<tr>
<th>Part</th>
<th>Description</th>
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<tbody>
<tr>
<td>A</td>
<td>One (1) iFetch Frenzy</td>
</tr>
<tr>
<td>B</td>
<td>Three (3) Balls (1.6” diameter)</td>
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TO PLAY

1. Remove iFetch Frenzy from packaging.
2. Set on flat playing surface.
3. Drop one of the iFetch balls into the top of the Frenzy.
4. Encourage your dog to “get it” as it rolls out!
5. Repeat, repeat, repeat!

⚠️ WARNING

DO NOT attempt to modify your iFetch Frenzy or any of its components.

ONLY use iFetch balls or balls of the same weight and diameter (1.6”/40mm) with your Frenzy.
FREQUENTLY ASKED QUESTIONS

Is there anything I should know before using the iFetch Frenzy?
The iFetch Frenzy is non-electronic and does not launch balls, so you don’t have to worry about your dog getting injured from the product itself. Please be cautious when letting medium to large dogs play with the miniature iFetch tennis balls (1.6” diameter or 40mm). Supervise to ensure your dog does not choke or swallow the balls.

How far does the ball roll out of the iFetch Frenzy?
On a flat surface, the mini tennis ball will roll out of one of the chutes at the bottom about 6-12 feet, on average, unless the dog retrieves it before then.

Do I have to use only the iFetch balls with my Frenzy?
The Frenzy is optimized to roll the iFetch balls based on their weight and diameter; however, if you find other balls that are the same size and weight, they should work just fine.

My dog slobbers a lot. Is that a problem?
Heavy slobber can slow down the speed of the balls when they exit the Frenzy and it can also alter the randomization of the balls coming out of different openings at the bottom of the toy. If your dog is a heavy slobberer, we recommend using a towel to wipe off the balls occasionally if they get wet, or substituting a dry ball for the rest of playtime. You can also try miniature squash balls (1.5-1.6” diameter) to see if that helps.

For more FAQs, visit goifetch.com
Teaching the “drop” command

Here are some helpful tips for teaching dogs to drop the ball into the top of the iFetch Frenzy in order to initiate fetch by themselves:

1. To master “Drop”, you have to start with “Take”. We recommend using two iFetch balls to get started with training. It will help to have a plastic bowl handy as well.

2. Hold the first ball (or place it on the ground) and tell your dog to “Take” it. (Keep the second ball in your back pocket or in your other hand behind your back.)

3. Once your dog has picked up the first ball, reveal the second ball and tell them to “Drop” the first one. Either hold your hand under the first ball to catch it, or use a plastic bowl to catch the ball as your dog drops it. As soon as they drop it, roll the other ball as a reward.

4. Repeat the process until your dog will happily take and drop the ball in your hand or in the bowl. Then, position the bowl or your hand over the top of the Frenzy to reinforce them to drop it there. Once they get the hang of it, just tell them to “drop” and point to the top of the Frenzy. Note: try training with a treat if your dog is more motivated by a treat than a second ball.

For more training tips, visit goifetch.com
OTHER TRAINING TIPS

• Train with the Frenzy at most three times a day and only for 10-15 minutes at a time. That way the game stays fun and your dog stays engaged.

• If you feel like your dog is getting frustrated and is unable to drop the ball into the top of the Frenzy, just work on reinforcing other positive behaviors (like fetching the ball and bringing it back).

• If your dog likes to play keep away instead of bringing the ball back, try keeping them on a long leash (6-12”) and gently lead them back after they fetch the rolling ball. Use the “here” command and give lots of praise when they come back to you.

• Plan your training in a room or area that has as few distractions as possible. Be sure the area is clear of other toys, other people, and other dogs. And make sure the Frenzy is on a flat surface.

• If your dog attempts to get the reward via other behaviors (e.g. rolling over, jumping up, shaking paws, etc.), it’s important that you NOT reward these behaviors.

• Enjoy this bonding time with your pup. It’s easy to get frustrated if they’re not picking it up right away. But remember this time with your pup is precious. They love having your full attention.
MAINTENANCE & CLEANING

Your iFetch Frenzy requires no regular maintenance.

- If the inside of your Frenzy needs cleaning, turn the toy upside down and feed a long damp cloth through one of the bottom openings up through the top. Twist and pull the cloth back and forth to clean. Repeat for the other two openings.

- If the balls are dirty, we recommend cleaning them with a wet cloth and replacing them when needed. If your dog pulls the fuzz on the outside of the ball, it can keep the ball from feeding into the top of the Frenzy. We recommend trimming the fuzz if that happens.
WARRANTY

iFetch will not be liable under this limited warranty if its testing and examination disclose that the alleged defect or malfunction in the product does not exist or resulted from:

• Failure to follow our operation and maintenance instructions
• Unauthorized product alteration
• Weather conditions
• Damage to the product caused by any animal
• Abuse, misuse, negligent acts or omissions of Customer and/or persons under Customer’s control
• Acts of third parties, acts of God, accident, fire, or other hazards

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Also Available From iFetch

iFetch carries a full line of fetch toys, brain games, and digging toys. Check out goifetch.com to learn more and shop now.

iFetch
Your small dog might also enjoy the iFetch ball launcher! The iFetch launches a mini tennis ball (1.6” diameter) 10, 20, or 30 feet. It can be plugged in or used with six C-cell batteries.

iFetch Too
The iFetch Too launches a standard-sized tennis ball 10, 25, and 40 feet! It features a built-in rechargeable battery and is great for larger breeds.
iDig Stay
The iDig Stay is a first-of-its-kind digging toy for any size breed. Hide your dog’s favorite toys or treats in the three flaps inside the toy and watch them dig away to find the treasure.

iDig Go
The iDig Go is a fabric, pop-up version of the iDig Stay. Hide your dog’s favorite toys or treats in the three flaps and watch them dig for the treasure. Folds up for easy storage.
iFetch was founded in 2013 by a grandfather, Denny Hamill, and his teenage grandson, Grant. They invented the iFetch ball launcher in their garage, spurred on by their dog, Prancer’s, relentless quest for a full-time fetch partner. Fast forward several years later, and iFetch is still a family affair. “Bapa” Denny is CEO, his daughter, Debbie, runs marketing and operations, and Grant heads up sales and customer service. Our sincere thanks for supporting our independent, small business!

We’d love to hear from you!

support@goifetch.com
800-635-8916
www.goifetch.com

JOIN THE PACK:

If you love our iFetch products, please leave us a review. Your positive feedback helps our small business grow.